



AIG  
175 Water Street  
New York, NY 10038  
www.aig.com

Dear AIG Customer:

AIG offers two Medical Provider Networks (MPN), approved by the California Division of Workers' Compensation (DWC), to provide medical services in accordance with California Labor Code 4616 and Title 8, Section 9767.1 et. seq. of the California Code of Regulations. The name of the larger MPN is AIG Primary Medical Provider Network (AIG Primary MPN), and the smaller MPN is named the AIG Select Medical Provider Network (AIG Select MPN).

The networks ensure that medical treatment is readily available to all employees. The AIG Primary MPN has an extensive selection of fully qualified medical providers and includes transfer of care, continuity of care, and second and third opinion provisions, and the smaller AIG Select MPN contains a more select group of medical providers.

A necessary component of the MPN process is the *AIG Primary MPN Employee Notification* or *AIG Select MPN Employee Notification* which must be provided to covered employees at the time of injury, or when an employee begins treatment under the MPN for an existing injury. This MPN notification must be provided to employees in English and in Spanish to Spanish speaking employees. Although not legally required AIG encourages you to document your employees' receipt of any MPN materials.

In addition, employees injured under your previous carrier's MPN and still currently employed by your company must receive the proper state-mandated notification. It will be necessary for you to contact the AIG Pre-Injury Consultant handling your account to request further assistance in this regard.

The networks can be accessed at [www.aig.com/intellirisk](http://www.aig.com/intellirisk). To access and search the medical provider listing, click on "Find Nearby Medical Care." The MPNs' Medical Access Assistant, which can be reached at 855-803-0363, can help your employees find available physicians and can assist with scheduling and confirming physician appointments. If you or your covered employees have questions relating to these networks, please contact your Pre-Injury Consultant at 877-802-5246, or email [pic\\_ng@aig.com](mailto:pic_ng@aig.com) for further information.