U.S. Post-Incident Partners and Vendors

Breach and Privacy Counsel

Legal counsel specializing in data breaches and privacy events — especially important if customer information was accessed and various state laws were triggered, requiring customer notification — can help in interpreting various state regulations and responsibilities under the law (if any) and can assist in crafting a customer notice letter. They can also assist in coordinating other subject matter experts needed to respond to a privacy or data breach incident.

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Forensics and Investigations

Third-party experts who assist with investigation and remediation, including determining the facts around the data breach incident and understanding the extent of the event.

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Verizon Cybersecurity
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Public Relations

Skilled public relations specialists help develop and manage communications about any breach.

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Cont. >

CyberEdge Post-Incident Partners and Vendors

Notification and Post-Breach Services

Many organizations that have suffered a data breach or privacy incident use outside vendors that specialize in notification services, call center operations and that offer customers credit monitoring and identity theft services.

Epiq Systems
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TransUnion
Gillian Johnson
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gjohnso@transunion.com

If you are a CyberEdge policyholder and suspect a cyber attack has occurred or is in progress, call our 24/7 CyberEdge Claims Hotline at 1-800-CYBR-345 (1-800-292-7345) immediately. Once a call is made, the CyberEdge Claims Team will coordinate with you to implement your response plan, engage any necessary vendors including breach counsel and forensics firms to identify immediate threats, and start the restoration and recovery process.

Contacting a CyberEdge partner or vendor prior to reporting the claim or event to AIG does not constitute formal notice of a claim. Services performed by any vendor prior to providing notice to AIG may not be covered under your policy.

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